RESPONSE AND REMARKS

In the Notice of Non-Compliant Amendment, the Legal Instruments Examiner indicated that Amendments to Drawings were not properly labeled as "Replacement Drawing", "New Sheet" or "Annotated Sheet".

It is respectfully submitted that no amendments to drawings were filed as part of the Response to the July 14, 2005 Office Action. Rather, as expressly identified on the transmittal papers, and as described in the body of the Response itself, a courtesy copy of a provisional application to which the above-identified application claims priority had been enclosed with the Response to the July 14, 2005 Office Action; the copy of the provisional application included copies of the drawings for that provisional application; the courtesy copy of the provisional application was provided for the convenient reference of the Examiner with respect to excerpts from the provisional application that were quoted in the body of the Response to the July 14, 2005 Office Action.

The copies of the drawings for that provisional application were the only drawings enclosed with the Response to the July 14, 2005 Office Action.

The transmittal letter for the Response to the July 14, 2005 Office Action identified enclosure item number 5 as "Courtesy Copy of Provisional Application No. 60/192,692." Enclosed are copies of the Return Postcard, Transmittal Letter, and page 41 of the Amendment and Response, as filed with the Response to the July 14, 2005 Office Action showing the submission of a courtesy copy of Provisional Application No. 60/192,692.

Respectfully submitted,

KHORSANDI PATENT LAW GROUP, ALC

Marilyn R. Khorsandi Reg. No. 45,744

Marilyn R. Khorsomoh

626/796-2856



Application Serial No. 09/820,292 Amendment and Response to Office Action Dated 07/14/2005

is respectfully submitted, for the reasons given below, that <u>Stenz</u> does not anticipate Claims 1-10, 22-27, 39-48, 60-65, 77-86, 98-103, 115-124, and 136-141.

It is respectfully submitted that the filing date of <u>Stenz</u> does not precede the priority date of the earliest-filed provisional application to which the present application claims priority. The filing date of <u>Stenz</u> is April 21, 2000. The earliest-filed provisional application (U.S. Provisional Application No. 60/192,692; the "<u>'692 Application</u>") to which the present application claims priority was filed on March 28, 2000.

It is respectfully submitted, for the reasons described below, that the <u>'692 Application</u>, the filing date of which pre-dates the filing date of <u>Stenz</u>, disclosed all of the features for which <u>Stenz</u> is cited by the Examiner and further, supports the claims of the present application. A courtesy copy of the specification of the <u>'692 Application</u> is attached to this Amendment and Response for the Examiner's convenient reference of the citations provided below.

The Examiner found that <u>Stenz</u> discloses the use of an online merchandise return computer system. It is respectfully submitted that the <u>'692</u> <u>Application</u> disclosed the use of an online merchandise return computer system. See, e.g., <u>'692 Application</u>, Abstract.

The Examiner found that <u>Stenz</u> further disclosed that the computer is programmed to save a set of return rules input by a merchant. It is respectfully submitted that the <u>'692 Application</u> disclosed programming a computer to save a set of return rules input by a merchant. See, e.g., <u>'692 Application</u>, page 17, lines 19-26.

The Examiner found that <u>Stenz</u> further disclosed that the computer is programmed to receive a return request by a consumer. It is respectfully submitted that the <u>'692 Application</u> disclosed programming a computer to receive a return request by a consumer. See, e.g., <u>'692 Application</u>, page 28, line 26 - page 29, line 34.

The Examiner found that <u>Stenz</u> further disclosed that the computer is programmed to process a return request according to the set of return rules. It is



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 8, 2005.

Alexandra Allison

Applicant

Daniel F. Williams, et al.

Application No.

09/820,292

Filed

March 27, 2001

Title

Apparatus, Systems and Methods For Online, Multi-

Parcel, Multi-Carrier, Multi-Service Parcel Returns

Shipping Management

Grp./Div.

: 3629

Examiner Docket No.

Jamisue A. Webb

PSTM0042/MRK

TRANSMITTAL LETTER

Mail Stop Amendment Commissioner For Patents P.O. Box 1450 Alexandria, VA 22313-1450 140 S. Lake Ave., Suite 312 Pasadena, CA 91101 November 8, 2005

Commissioner:

Attached are the following:

- 1. Fee transmittal (in duplicate);
- 2. Petition for One-month extension of time (in duplicate);
- 3. Check No. 2015 for \$120.00 for petition for one-month extension of time;
- 4. Response to Office Action dated July 14, 2005 (amending existing claims -- resulting in no additional claim fee);
- 5. Courtesy Copy of Provisional Application No. 60/192,692; and
- 6. Return post card

The Commissioner is hereby authorized to charge any fees under 37 CFR 1.16 and 1.17 which may be required during the **pendency** of this application to Deposit Account No. 501574. Please show our docket number with any charge or credit to our Deposit Account.

Respectfully submitted, KHORSANDI PATENT LAW GROUP, ALC

Marilyn R. Khorsandi

Reg. No. 45,744 Customer No. 29524

626/796-2856

MRK/aa Enclosures





Attorney Docket No. PSTM0042/MRK

NOV 1 4 2005

Title: Apparatus, Systems and Methods For Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Carrier, Multi-Service Parcel Returns Shipping Ca

Date Sent - November 8, 2005 Via First Class U.S. Mail Documents Sent:

X Transmittal Letter

X Fee transmittal (in duplicate)

X Petition for One-month extension of time

X Check No. 2015 for extension fee

X Amendment and Response to July 14, 2005 Office Action

X Courtesy Copy of Provisional Application No. 60/192,692

X Return Post Card

Contact Person: Marilyn R. Khorsandi @ (626) 796-2856 Khorsandi Patent Law Group, ALC